

**Global Dialogue on Digital Platform Work**  
**Organised by ILO and MOM MRSD**  
**29 September 2025 | Sheraton Towers, Singapore**

## **Background**

Digital Platform Employment (DPE) is transforming the world of work – creating new economic and job opportunities, enabling flexible income generation, and reshaping labour market structures globally. For businesses, the platform economy can drive economic efficiency, open new markets and create opportunities to broaden their client reach. However, as this segment of work expands, it raises concerns around job visibility, income stability and access to existing employment and social protection frameworks for the growing number of platform workers. This requires action to understand the digital platform economy and steer it, not just to achieve its potential but to also protect those working within it.

However, DPE remains under-measured and inconsistently defined globally despite its scale. The lack of robust and consistent data makes it difficult to assess the true prevalence and impact of platform work. Urgent attention is needed to establish robust, trusted and harmonised measurement standards that set the foundation for evidence-based policy making, balance innovation with protection, and promote international comparability.

The Global Dialogue on Digital Platform Work, hosted by the International Labour Organisation (ILO) and Ministry of Manpower (MOM) Singapore's Manpower Research and Statistics Department (MRSD), brings together various stakeholders, including international delegates, policymakers, statisticians, employers' and workers' representatives, platform operators, and researchers. They will engage in thought-provoking discussions on the latest developments in the digital platform economy and the need to develop harmonized and future-ready measurements that reflect the realities of DPE across countries. Through cross-border dialogue, knowledge exchange and multilateral cooperation, this conference aims to support the creation of international measurement standards that support effective analysis, promote decent work and enable the platform economy to thrive.

## Agenda

Time	Event
0815	Registration and Light Refreshments
0845	<b>Opening Address</b> <i>Ng Chee Khern, Permanent Secretary, Ministry of Manpower Singapore</i>  <b>Keynote Address</b> <i>Rafael Diez de Medina, Chief Statistician and Director, Department of Statistics, International Labour Organization</i>
0905	<b>Group Photo</b>
0910	<b>Guardians of the Gig: How NTUC and our Platform Work Associations Safeguard Workers in a Changing World of Work</b> <i>Yeo Wan Ling, Assistant Secretary-General, National Trades Union Congress</i>  <b>Shaping Worker Protections for a Sustainable Platform Economy</b> <i>Hao Shuo, CEO, Singapore National Employers Federation</i>  <b>Digital Platform Work in Southeast Asia: Grab's Perspectives on the Landscape, Opportunities, and Challenges</b> <i>Lim Yew Heng, Group Managing Director – Public Affairs, Transformation and Post-Merger Integration, Grab</i>
1000	<b><u>Fireside Chat with Worker, Employer, and Industry Representatives</u></b>  Moderated by Tay Hong Yi, Straits Times Correspondent  <i>Panellists: Yeo Wan Ling (NTUC), Hao Shuo (SNEF), Lim Yew Heng (Grab), Elvin Tan (Persol APAC)</i>
1025	<b>Morning Coffee Break</b>
1100	<b><u>Keynote Panel Discussion: The Importance of Official Statistics in an Era of Disinformation</u></b>  Chaired by Ang Boon Heng, Director of the Manpower Research and Statistics Department, Ministry of Manpower Singapore  <i>Rafael Diez de Medina, Chief Statistician and Director, Department of Statistics, ILO</i>  <i>Mariana Kotzeva, Director-General, Eurostat</i>

*Monica Brezzi, Deputy Director of the Statistics and Data Directorate, OECD*

## **Q&A**

**1200 Welcome Luncheon**

**1330 Digital Economy and Digital Platform Work: Data for Effective Policymaking**

*Elaine S Tan, Chief Statistician and Director, Data Division, Economic Research and Development Impact Department, Asian Development Bank*

**Digital Platforms for Employment – A Staffing Perspective**

*Elvin Tan, Regional Director and Head of Operations, Persol APAC*

**A Qualitative Study on Job Demands, Resources, and Well-Being of Platform Workers in Singapore**

*Dr Sheryl Chua, Deputy Head of the Public Safety and Security Programme and Senior Lecturer, Singapore University of Social Sciences*

## **Q&A**

Moderated by Fang Shun Wu, Deputy Director of the Manpower Research and Statistics Department, Ministry of Manpower Singapore

**1450 Insights from the Measurement of Digital Platform Employment in Singapore**

*Kiong Wei Tong, Statistical Specialist, Ministry of Manpower Singapore*

**1510 Perspective Sharing by ILO Workgroup Members**

*Kieran Walsh, Head of Statistical Standards and Methods Unit, Department of Statistics, ILO*

*Ewa Staworzynska, Head of Corporate Responsibility and Labor Affairs Practice, USCIB*

*Grant Belchamber, ACTU Economist (retired) and Member of ITUC Workers Group for Labour Statistics*

*Hanna Sutela, Senior Researcher, Statistics Finland*

**1600 Closing Reflections**

*Ritash Sarna, Deputy Director, Department of Statistics, ILO*

**1610 Networking Tea**

**1630 End**